

TOURISM TERMINOLOGY

Istilah yang biasa digunakan di sektor kepariwisataan

About terminology pada tourist organization

World Tourism Organization (WTO)

Pacific Asia Tourism Organization (PATA)

Department of Tourism, Arts and Culture (Dep. Parnasbud)

Singapore Tourism Promotion Board

Tourism Malaysia

Thailand Tourism Authority

Marketing department

Market analyze

Promotion section

Overseas promotion

Human resources development

Branded office

Familiarization tour

Educational tour

Promotional materials > guide book / brochure / leaflet / folder

/ Poster

Distribution of promotional materials

Calendar of events

Sustainable tourism

Destination off the beaten track

Courtesy call

Dinner function

Hospitality function

G to G

Marine tourism

National park > forest reservation

Tourism events

Agro tourism

Eko tourism

Geological tourism

Art performance

Cultural art presentation

Cultural village

About travel

- Travel agent**
- Travel agency**
- Wholesaler**
- Travel manager**
- Travel writer**
- Travel guide**
- Travel mart**
- Travel news**
- Travel fair**
- Travel expo**
- Travel exchange (Travex)**
- Travel dialogue**
- Table top**
- Travel manual**
- Travel planner**
- Travel manual**
- Travel formalities**
- Travel documents**
- Travel insurance**
- Traveler cheque**

About passport and visa

- Passport**
- Service passport**
- Diplomatic passport**
- Visa application**
- Free visa**
- Visa / tourist visa / student visa / single visit visa / multiple visit visa / permanent visa / visa on arrival / visa extension / working permit visa**
- Overstay / illegal**
- Visa on arrivals**
- Visa extension**

About tour **Tour package / F I T**

- Guide**
- Freelance guide**
- Payroll guide**
- Local guide**
- Escort**
- Escorted tour**
- Tour manager**

Tour operator
Tour conductor
Ttour leader
Tour itinerary = tour program
Full day tour / half day tour
Overland tour
Excursion tour / Excursionist
City tour
Overland tour
Special interest tour
Adventurous tour
Tour guide – national tour guide / local guide
Group packaged tour
Fully individual tour
Backpacker
Travel formalities

About tourist

Tourist destination
Inbound and outbound tours
International tourists
Domestic tourists
Outbound or inbound tourists (visitors)
Local tourists
Backpacker
Touristic sites
Tourist market
Tourist arrivals
Visitor arrivals
Gate of arrival
Gate of departure
Tourist resort
Tourist attractions
Tourist coach
Heritage

About resort

Tourist resort
Hill resort
Mountain resort
Beach resort
Resort hotel
Resort manager

Hot spring resort / spa
Artificial resort
Man made resort
Cultural village

Visit motivations : .Holiday Leisure / recreation / family visit
/ Education. / Health. / Religious / business / honeymoon
Admission fee : entrance fee

About travel business or tourist business

Corporate
Sellers / buyers
Resort manager / Destination manager
Travel agent / Travel agency / Travel writer / Travel mart
Travel guide / Travel news / travel magazine / Travelogue
Travel manual / Travel planner
Travel fair / Travel expo / Travel exchange / Travel dialogue /
travel market / Travel mart / table top

About hotel

Business hotel
Resort hotel
International chain hotel
Starred hotel
Classified hotels
Non classified hotels
Non classified hotel
Accommodation
Inn
Bungalow
Hostel
Motel
Budget hotel
Booking
Reservation
Delay
Length of stay

Cancel
Nno show
Rooming list
Room rate
Published rates
Contract rates
Complimentary
Full complimentary
Fully booked
Front office (FO)
Back office
Occupancy rate
Deposit
Deposit box
Occupancy rate
Average occupancy rate
Room night available
Bed available
Lobby
Ball room
Function room
Meeting room
Tax and service
Low season
High season
Peak season
F & B department
Bartender
Cocktails
Buffet
a la carte
Set up menu
Tax and service
Extra bill
American
Continental breakfast
Art shop
Escorted tour

Hotel room

Single bed
Double bed
Extra bed

Standard
Deluxe
Suite
Family
Connecting rooms
Minibar
Pay TV
Adopter
House keeping / house keeper
Tipping

About airport

International airport
Domestic airport
Entry port
Boarding
Boarding pass
Transit
Stop over
Direct flight
Airport tax
Fiscal tax
Free duty shop
Locker
Gate of arrivals
Gate of departures
Runaway
Air traffic Control
I L S
Foreign > residents (in Q)
Green line
Red line
Luggage
Overweight E
Excess luggage /
Lost and found claim
Free duty shop
C I Q
Check point
Travel wise
Airport lounge

Ticket **Ticket reservation**

One way ticket / return ticket / open date ticket
City check in
Connecting ticket
Economy and business class ticket
No show
Open date ticket
Published fare / normal fare / special fare
Last minute booking
Price > air fare / hotel room rate / train ticket / bus ticket

About air carrier

Domestic flight
International flight
Continental flight
Manifest
Boeing 747
Boeing 737
Airbus
Concorde
MD 100
Regular flight
Shuttle flight
Chartered flight
Cargo flight

Confidential rate
Confirmation
Re confirmation
Re route
Technical problem
Transit
Stop over
Direct
Ticketing
Turbulent weather
Technical problem
Regular / shuttle / chartered flight / cargo
Transit flight / direct flight
Embarkation / disembarkation
Window seat
Delay / cancel
Cocpit

Flight duration

Cabin

Cabin crew

Pilot / co pilot / steward / stewardess

Smoking and non-smoking area

Hard landing

Short cross landing

Flight names

Garuda / KLM / Swiss Air / J A L / M A S / Cantas / Air

Jordan / Lufthansa / B A / S I A / Cathay / Pan Am / U T A /

Air France / UAE / Thai air / Tunis Air/ Delta air

About sport

Football = soccer

Parachute jumping

Wind surfing

Water skiing

Diving

River rafting

Climbing

Mountaineering

Camping / camping ground . camping site

Buggy jumping

Sailing

Tracking

Kiting

Aeromodeling

Boating

Canoeing

Para sailing

Hang gliding

Sunbathing

Strolling

Miscellaneous

Disposable income

Occupancy rates

Natural beauty / beautiful nature

Forest reservation

Life guard / bay watch

Destination manager
Foreign currency
Exchange rates
Function
Hospitality function
Cultural art presentation
Seating arrangements
Stage / stage manager
Backdrop
Live music